



## ***QUALITY POLICY***

It is the policy of Sumisaujana TCM Chemicals Sdn. Bhd. to achieve excellence in all aspects of its business.

Our Quality Management objectives have equal status with our other business objectives, and their achievement is a line responsibility.

We are committed to complying with all applicable requirements and continual improvement of the Quality Management System through,

- Understand and fulfil the needs and expectations of our customers.
- Prevent manufacture of non-conforming product.
- Prevent delivery of non-conforming products/services to our customers.
- Encourage quality improvement initiatives at all levels in the business.
- Encourage our suppliers of materials and services to adopt a quality management approach to their businesses.